

What to Try When a Web App Isn't Working

Try These Things Before Calling IT Support



#1 - Is it You or Them?

Try DownforEveryoneorJustme.com



#2 - Update Your Browser

Click that "Update" button you've been ignoring for weeks!



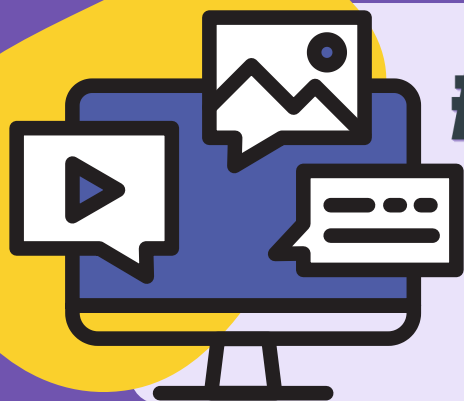
#3 - Enable Cookies

Many sites and web apps rely on cookies for log-in and other functions.



#4 - Enable Pop-ups

Some web apps use pop-ups for log-in windows and additional editor windows.



#5 - Camera & Mic Access

Change browser settings to allow the site to access your camera and or microphone.



#6 - Turn it off, Turn it On

There's a reason the help desk asks you to do this when you call. Restarting fixes many problems.



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